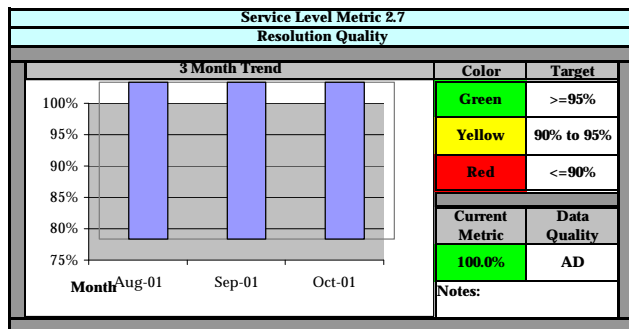
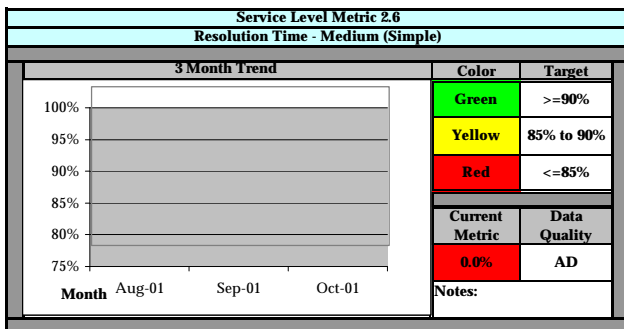
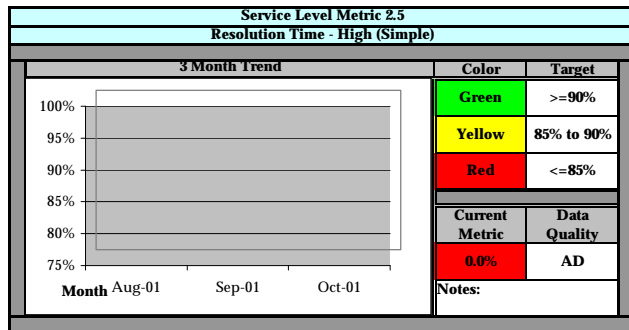
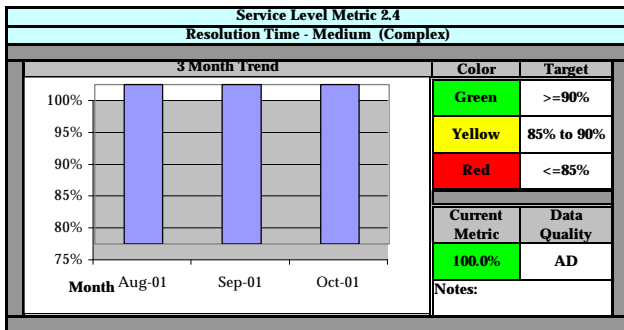
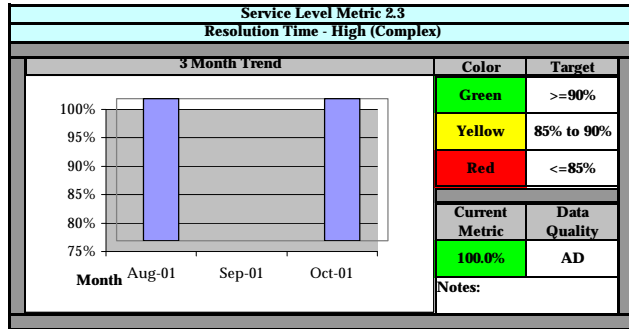
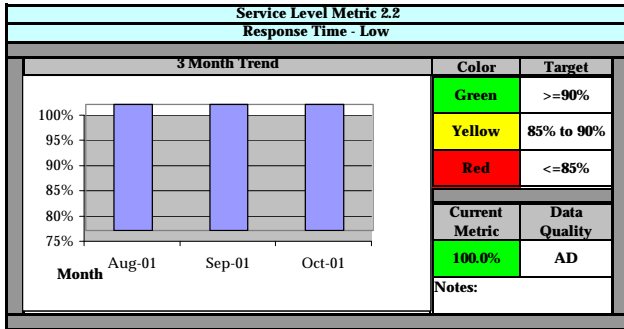
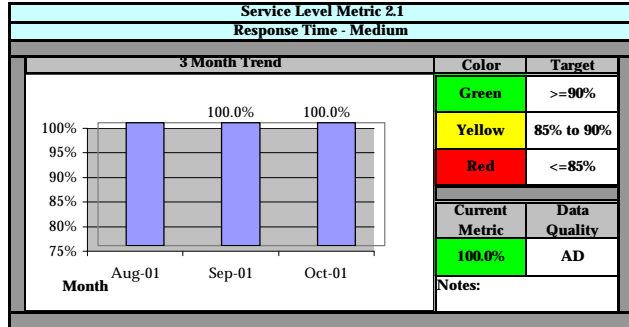
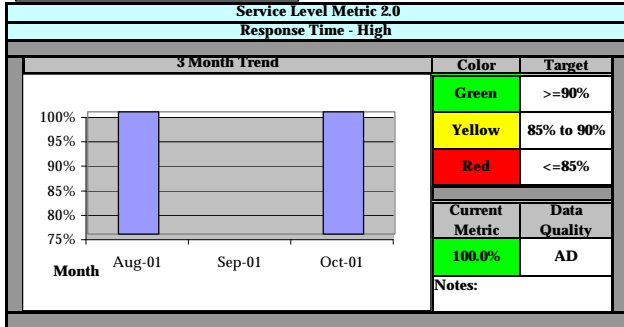


# FMS Applications Management Deliverable 35.1.5m

## Trend Analysis

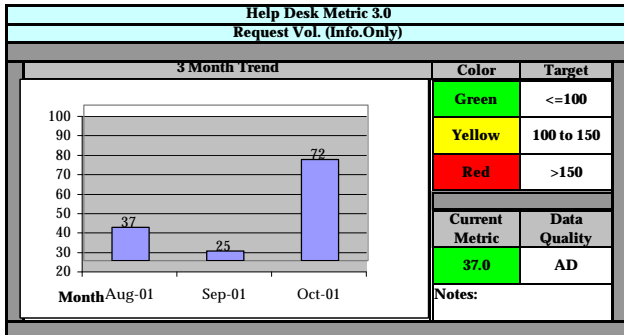
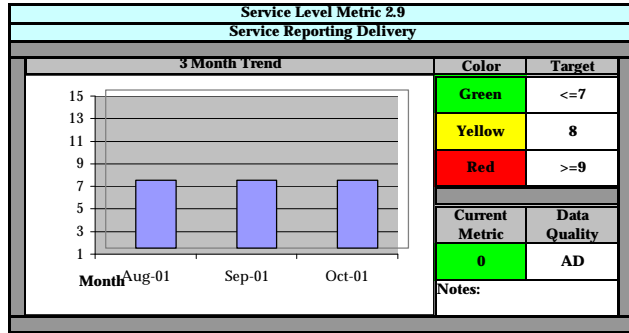
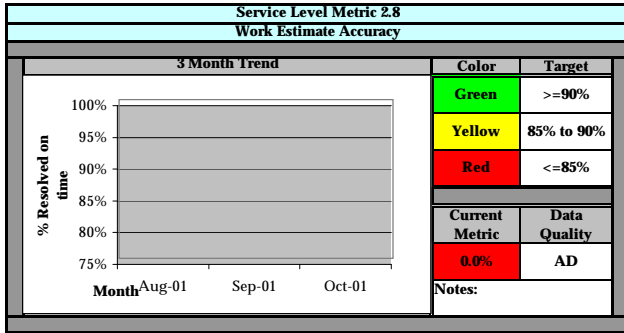
10/31/01



# FMS Applications Management Deliverable 35.1.5m

## Trend Analysis

10/31/01



Notes for the Past 3 Months	
Service Level Metric 1.0	
Service Level Metric 1.1	
Service Level Metric 1.2	
Service Level Metric 1.3	
Service Level Metric 1.4	
Service Level Metric 1.5	
Service Level Metric 1.6	
Service Level Metric 1.7	
Service Level Metric 1.8	
Service Level Metric 1.9	
Service Level Metric 1.10	
Service Level Metric 1.11	